



## **Police and Crime Panel**

**Date**      **Friday 28 June 2019**

**Time**      **1.00 p.m.**

**Venue**     **Committee Room 1B - County Hall, Durham**

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### **Business**

#### **Part A**

**[Items during which the Press and Public are welcome to attend.  
Members of the Public can ask questions with the Chairman's  
agreement]**

1. Election of Chair
2. Election of Vice-Chair
3. Apologies for Absence
4. Substitute Members
5. Minutes of the meetings held on 14 March and 6 June 2019  
(Pages 3 - 8)
6. Declarations of interest, if any
7. Recent media activity - Report of the Office of the Police, Crime  
and Victims' Commissioner (Pages 9 - 10)
8. Police, Crime and Victims' Commissioner's Annual Report  
2018/19 - Report of the Office of the Police, Crime and Victims'  
Commissioner (Pages 11 - 14)

9. Quarterly Performance Report - Report of the Durham Police, Crime and Victims' Commissioner (Pages 15 - 28)
10. Police and Crime Panel Work Programme - Report of Director of Transformation and Partnerships, Durham County Council (Pages 29 - 34)
11. Commissioning Update - Report of Police, Crime and Victims' Commissioner (Pages 35 - 36)
12. PCVC Decision Records - Report of Police, Crime and Victims' Commissioner (Pages 37 - 40)
13. HMICFRS Integrated Performance Assessment Report - Report of Police, Crime and Victims' Commissioner (Pages 41 - 46)
14. Such other business, as in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

**Helen Lynch**  
Monitoring Officer

County Hall  
Durham  
20 June 2019

To: **The Members of the Police and Crime Panel**

**Durham County Council**

Councillors D Boyes, P Brookes, P Crathorne, L Hovvels, J Nicholson, A Savory and M Simmons

**Darlington Borough Council**

Councillors H Crumbie, Dulston and B Jones

**Independent Co-opted Members**

Mr N J H Cooke and Mr D K G Dodwell

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**Contact: Ian Croft**

**Tel: 03000 269702**

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## DURHAM COUNTY COUNCIL

At a Meeting of **Police and Crime Panel** held in Meeting Room 2 - Darlington Borough Council, Town Hall, Darlington DL1 5QT on **Thursday 14 March 2019 at 2.00 p.m.**

### **Present:**

**Councillor L Hovvels in the Chair**

### **Durham County Council:**

Councillors P Crathorne

### **Darlington Borough Council:**

Councillors H Crumbie, B Jones (Vice-Chair) and M Knowles

### **Independent Co-opted Members:**

Mr N J H Cooke and Mr D K G Dodwell

### **1 Apologies for absence**

Apologies for absence were received from Councillors Boyes, Brookes, Nicholson, Savory and Simmons.

### **2 Substitute Members**

There were no substitute Members in attendance.

### **3 Minutes**

The Minutes of the meeting held on 1 February 2019 were confirmed as a correct record and signed by the Chairman.

The Police, Crime and Victim's Commissioner (PCVC) thanked those Members who had managed to attend the meeting held on 1 February 2019, given the inclement weather conditions.

The PCVC referred to the retirement of Mr Barton, Chief Constable, on 7 June 2019 and placed on record his thanks for the outstanding service of Mr Barton to the Durham force. Councillor Hovvels, with unanimous backing of the Panel, endorsed the comments of the PCVC and requested that a letter of thanks be sent to Mr Barton from the Panel.

The PCVC informed the Panel that this would be the last PCP meeting for Jacob Cain before he left the PCVCs office. Councillor Hovvels, on behalf of the Panel, thanked Jacob for the work he had done.

#### **4 Declarations of interest**

There were no declarations of interest.

#### **5 Recent Media Activity**

The Panel noted a report of the Police, Crime and Victims' Commissioner which provided an update on media activity during the period since the last Panel meeting (for copy see file of Minutes).

In response to a question from Mr Dodwell about the how the number of followers on the PCVCs Facebook and Twitter accounts compared with Durham County Council the Head of Policy and Communications replied that the PCVC accounts were in the top five for numbers of followers compared to other PCVCs, however it was not as high as Durham County Council or the police.

**Resolved:**

That the report be noted.

#### **6 Local Criminal Justice Partnership 'One year on'**

The Panel received a presentation from Jeanne Trotter, Durham and Cleveland Criminal Justice Programme Lead which provided an update on the progress of the Local Criminal Justice Partnership Plan (for copy of slides see file of minutes).

Mr Cooke referred to the proposed minimum 12-month custodial sentencing and suggested that this did not accord with previous policies of short, sharp shock. The Durham and Cleveland Criminal Justice Programme Lead replied that this was just a suggestion and that if a 12-month sentence was imposed then only 6 months may be served, which afforded little time to work with offenders in prison. Additionally, there was a need to find an effective way to deal with prolific offenders within the community.

The Durham and Cleveland Criminal Justice Programme Lead informed the Panel that the Ministry of Justice had expressed interest in the work which was taking place in Durham.

**Resolved:**

That the presentation be noted.

## **7 Quarterly Performance Report**

The Panel considered a report of the PCVC and received a presentation which provided an update on performance against the Police, Crime and Victims' Plan 2018-21 (for report and slides see file of Minutes).

Councillor Jones asked whether there had been a reduction in the number of traffic officers in force, and if so, whether this was in line with other reductions. The PCVC replied that there was a combined Road Policing Unit with Cleveland, and although numbers had been reduced, resilience had been increased.

### **Resolved:**

That the report and presentation be noted.

## **8 Focused Report on Police, Crime and Victims' Plan Outcomes - Outcome 3: 'Reoffending is reduced and rehabilitation is improved'**

The Panel considered a report of the PCVC and received a presentation which provided a focussed update on Outcome 3 of the PCVC Plan – 'Reoffending is reduced, and rehabilitation is improved' (for copy of report and slides see file of Minutes).

The PCVC informed the Panel that future focussed update reports would be combined with his performance report.

### **Resolved:**

That the report and presentation be noted.

## **9 Commissioning Update**

The Panel noted a report of the PCVC which advised of decisions taken at the Commissioning Board in December 2018 and set out the business activity of the Board for the financial year 2019/20 (for copy see file of Minutes).

## **10 PCVC Decision Records**

The Panel noted a report of the Police, Crime and Victims' Commissioner which provided an update on the decision register since the last meeting, and forward plan (for copy see file of Minutes).

## **11 Policing and Mental Health: Picking Up the Pieces**

The Panel noted a report of the PCVC which provided details of the PCVCs response to the recent inspection report from Her Majesty's Inspector of Policing, Fire and Rescue Services into links between policing and mental health (for copy see file of Minutes).

Prior to closing the meeting the Chairman informed the Panel that it was coming to the year end and thanked the Panel for its contributions throughout the year. The PCVC also thanked the Panel for its support throughout the year and for the impact it had on the work of the PCVC.

## **DURHAM COUNTY COUNCIL**

At a Meeting of **Police and Crime Panel** held in Committee Room 1B - County Hall, Durham on **Thursday 6 June 2019 at 1.30 pm**

### **Present:**

**Councillor L Hovvels (Chair)**

### **Durham County Council:**

Councillors D Boyes, P Brookes, P Crathorne, J Nicholson, A Savory and M Simmons

### **Darlington Borough Council:**

Councillors H Crumbie, Dulston and B Jones (Vice-Chair)

### **Independent Co-opted Member:**

Mr D K G Dodwell

#### **1 Apologies for Absence**

An apology for absence was received from Mr N Cooke.

#### **2 Substitute Members**

There were no substitute Members in attendance.

#### **3 Declarations of interest**

There were no declarations of interest.

#### **4 Proposed Appointment of Chief Constable**

The Chair welcomed Councillors Dulston and Mills to the meeting as newly appointed Members from Darlington Borough Council.

The Panel considered a joint report of the Director of Transformation and Partnerships and Head of Legal and Democratic Services which provided information on the process to be undertaken to hold a confirmation hearing for the post of Chief Constable and also considered a report of the Police, Crime and Victims' Commissioner for the proposed candidate for the post of Chief Constable of Durham Constabulary (for copy see file of Minutes). The Governance Solicitor on behalf of the Head of Legal and Democratic Services confirmed that the updated terms and conditions had been

reviewed. The Governance Solicitor advised the Panel that the updated document had no fundamental changes and provided greater clarity of the terms.

Mr Steve White, Chief Executive, Police, Crime and Victims' Commissioner's office informed the Panel about the procedure and process undertaken for the appointment process to the post of Chief Constable. The Panel then questioned Jo Farrell on issues around partnership working to achieve the priorities of the PCVC and the wider priorities for the Force area, response capability to unexpected requirements, the realisation of strategic objectives in operational effectiveness on the ground, the working relationship with the PCVC, her vision for safer communities in times of austerity, engagement with communities and cyber-crime. Jo Farrell provided the Panel with full responses to all questions asked. The Panel thanked Steve White and Jo Farrell for their attendance and moved into closed session.

**Resolved:**

That under Section 100 (A) of the Local Government Act 1972, the public be excluded from the meeting for the following discussion on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 1 of Schedule 12A to the said Act.

The Panel discussed the Police, Crime and Victims' Commissioners recommendation to appoint Jo Farrell as Chief Constable. It was **Moved** by Councillor Brookes, **Seconded** by Councillor Jones and

**Resolved:**

That the Panel endorse the appointment of Jo Farrell to the post of Chief Constable for Durham Constabulary in accordance with the Police Reform and Social Responsibility Act 2011.

## Police and Crime Panel

28 June 2019

### Recent media activity



## Report of the Office of the Police, Crime and Victims' Commissioner

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### 1. Purpose

This paper provides an update of press coverage concerning the work of the Police, Crime and Victims' Commissioner since the previous meeting.

### 2. Top stories in the press and broadcast media

Press coverage since the last meeting has included:

- Durham Constabulary rated 'outstanding' in HMICFRS inspection for the fourth year in a row
- Appointment of new Chief Constable and retirement of her predecessor
- Welcoming the re-unification of probation services
- Introduction of Naloxone into Police Custody suites
- Problem parking outside schools
- Hate Hurts campaign (continuing story)
- Knife crime (continuing story)
- Drug policy reform (continuing story)

### 3. Social media activity

- 7302 followers on Twitter
- 4744 followers on Facebook
  
- Top tweet: One Punch awareness week (5783 Impressions)
- Top Facebook post: MakeYourselfHeard campaign - to get police help when too scared to speak - press 55 to alert to an emergency (9975 reach)

The office Instagram account currently has 186 followers

### 4. Columns

Monthly columns in the Teesdale Mercury, Weardale Gazette and the Advertiser series, covering how to reduce crime in rural communities.

### 5. Recommendations

Panel Members are recommended to note the information contained in this report.

**Jon Carling**  
Head of Policy and Communications

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**Appendix 1: Risks and Implications**

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**Finance**

None

**Staffing**

None

**Equality and Diversity**

None

**Accommodation**

None

**Crime and Disorder**

None

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

None

**Environment**

None

**Collaboration and Partnerships**

None

**Value for Money and Productivity**

None

**Potential Impact on Police and Crime Plan Priorities**

Positive coverage of activity will help to boost confidence in policing.

**Commissioning**

None

**Other risks**

None

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### Police and Crime Panel

28 June 2019

### Police Crime and Victim's Commissioner's Annual Report

### Report of the Office of the Police, Crime and Victims' Commissioner

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#### Purpose

1. For Panel Members to consider the Police and Crime Commissioner's Annual Report 2018-19.

#### Background

2. The Police Reform and Social Responsibility Act 2011 (Part 1, Chapter 3, Section 12) requires Police and Crime Commissioners (PCC) to produce an Annual Report on:
  - The exercise of the PCC's functions in each financial year; and
  - The progress which has been made in the financial year towards meeting the police and crime objectives in the PCC's Police and Crime Plan.
3. The Act requires the Police and Crime Commissioner to attend a public meeting of the Police and Crime Panel to present the report to the panel and answer any questions on the report.
4. The Police and Crime Commissioner is required to give the Panel a response to any report or recommendations on the annual report and publish any such response.
5. Appendix two of this report contains the Annual Report for 2018-19 for consideration by the Police and Crime Panel. This year's annual report follows a different format to previous versions, being short and succinct, and primarily an electronic document with links to more detailed information on the PCVC's website.

#### Recommendations

6. That Panel Members consider the Police and Crime Commissioner's Annual Report 2018-19 and comment accordingly.

**Jon Carling**

Head of Policy and Communications

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**Appendix 1: Risks and Implications**

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**Finance**

None

**Staffing**

None

**Equality and Diversity**

None

**Accommodation**

None

**Crime and Disorder**

The annual report discusses progress on the objectives within the Police, Crime and Victims' Plan.

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

The annual report includes information about the PCVC's community engagement activity.

**Environment**

None

**Collaboration and Partnerships**

The annual report includes information about how the PCVC works in partnership with a range of other agencies.

**Value for Money and Productivity**

None

**Potential Impact on Police and Crime Plan Priorities**

Subject of report.

**Commissioning**

The annual report includes information about commissioning.

**Other risks**

None

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## Annual Report 2018/19

I have been pleased to serve as your Police Crime and Victims' Commissioner in 2018/19. Here are some of the highlights affecting local people in 2018/19.

There have been some notable successes:

- You continue to be served by one of the best Police Forces in the country – rated as 'outstanding' for effectiveness and efficiency by Government inspectors for the fourth consecutive year in a row – the only Force to have achieved this accolade
- You have an excellent new Chief Constable in post, with wealth of experience including three years as Deputy Chief Constable in Durham. Jo Farrell replaces retiring Chief Constable Mike Barton.
- Our groundbreaking Community Peer Mentors continue to solve problems for vulnerable people and reduce the demand on policing – and they have received national recognition, with a prestigious Tilley award.
- The innovative Restorative Hub has received an important quality kitemark. It brings victims of crime and offenders into contact with each other, so that those affected by a particular incident can find ways to repair the harm and find a positive way forward. This helps break the cycle of offending and provides greater reassurance to victims - an important priority for me. I am allocating more resource to restorative justice than any other Police and Crime Commissioner.

But there is much more to do:

- Whilst bucking the national trend of a 7% increase in reported crime, in our force area crime increased by 3% in 2018 - whilst incidents of anti-social behaviour were down by 10%. I will continue to hold the force to account to remain dedicated and vigilant to serving your community, and to continue to give priority to locally-based neighbourhood policing.
- Confidence in policing in Durham and Darlington is high compared to many other forces, and this must continue. We want as many incidents as possible to be reported, so that the Police can then deal with them, protecting communities and keeping people safe.



*PCVC Ron Hogg with new Chief Constable Jo Farrell*



*Community Peer Mentor Coordinator Jim Cunningham receiving a Tilley Award from Prof Nick Tilley of the Jill Dando Institute*



*Ron Hogg with Young PCVC Ellen Terry and Darlington Youth MP Francis Humble*

## Annual Report 2018/19

This year, having listened to the concerns of local people, I published a refreshed [Police, Crime and Victims' Plan](#), setting out my priorities for the work of the Constabulary, in partnership with other service providers. I continue to give top priority to the needs of victims of crime, so that the services they receive are customised to the specific needs of individuals.

In particular:

- My office worked closely with Durham County Council to commission the service for victims of domestic abuse, and are currently working on a parallel service with Darlington Borough Council
- I am working with partners in the Police, the NHS and the Local Authorities to put in place a Sexual Abuse Referral Centre
- The [Hate Crime Action Plan](#) which I launched this year led to the prominent Hate Hurts campaign, encouraging victims and witnesses to report hate crime
- My third [Rural Policing Statement](#) includes specific emphasis on the needs and services of our important rural communities.
- I continue to monitor [police performance](#). I noted that casualties on the road have reduced in 2018.

We continue to operate in a [challenging financial environment](#) and as PCVC I explore all options available to me to maintain police numbers, and invest in the future. I will continue to raise important issues with Government :

- Argue for a [fair level of funding for the Constabulary](#), with lower impact on local Council tax payers
- As a board member of the national Police ICT organisation (PICTO) I will continue to ensure that local and national innovations in the technology arena provide what is much needed to increase efficiency and service to our communities. I am particularly proud of our Force leading in this area with developments which other forces are now using. PICTO has delivered £29m worth of benefits to policing.
- Police and Crime Commissioners should be in a position where they are influential on the [forthcoming re-unified probation services](#), so that local needs are best met
- Campaign to reform the [laws about drug use](#), so that drug-users receive the medical help they need to address their addiction, leading to healthier outcomes and fewer deaths and a reduction in crime.
- Campaign for safer laws relating to [drink-driving](#).
- Campaign for mandatory licencing of private landlords. By knowing who owns a property, the Police will be able to identify offenders more easily, and crime and anti-social behaviour should be reduced.

I will want to continue to meet local people, attend events, and listen to their views and experiences of crime and community safety. Your priorities are important to me.



*Ron working with the Police in Darlington Town Centre*



*Ron attending a agricultural show summer 2018*



*Ron at the Big Spring Clean in Horden*

**Police and Crime Panel**

**28 June 2019**

**Quarterly Performance Report**

**Office of the Durham Police, Crime and Victims' Commissioner**



**Purpose**

1. To update the Panel and the public on performance against the Police, Crime and Victims' Plan 2018-2021.

**Background**

2. The Police, Crime and Victims' Plan sets out my vision for County Durham and Darlington, the outcomes I seek, and the Key Performance Questions (KPQs) which will help determine whether those outcomes are being achieved.
3. My last public performance report looked at KPQs 1-4, considering questions of how safe our communities are, crime levels, and support for victims and the vulnerable. I will be revisiting these questions again in the report following this one.
4. This report considers KPQs 5-6, looking at questions of reoffending, rehabilitation, and confidence.

<b>Communities are safe and crime is reduced</b>	<b>Victims and the vulnerable feel supported</b>	<b>Reoffending is reduced and rehabilitation is improved</b>	<b>People have confidence in the police and the criminal justice system</b>
KPQ1: How safe are our communities?	KPQ3: How well are victims supported to cope and recover, and engage in criminal justice processes?	KPQ5: How well are we reducing reoffending?	KPQ7: How confident are people in the Criminal Justice System?
KPQ2: How well are we preventing and reducing crime?	KPQ4: How well are vulnerable people supported?	KPQ6: How well are we rehabilitating people who have offended?	KPQ8: How confident are people in the police?

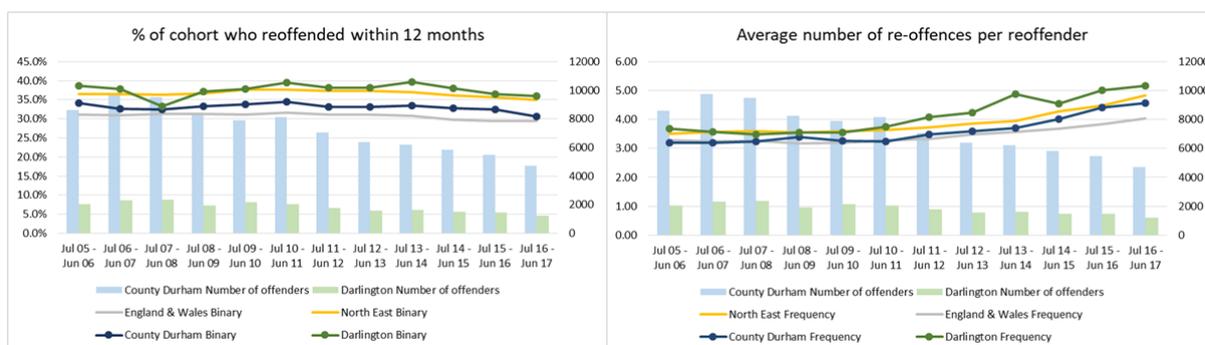
*Figure 1: Police Crime and Victims' Plan Outcomes and KPQs*

**Outcome 3 – Reoffending is Reduced and Rehabilitation is Improved**  
**KPQ5: How well are we reducing reoffending?**

5. Offending and reoffending rates both nationally and locally have remained stubbornly high. In Durham and Darlington around a third of people who offend reoffend within 12 months. There are also many examples of inter-generational reoffending, where members of the same families are locked into a pattern of criminal activity. I am committed to reducing and preventing this.

*Ministry of Justice Reoffending Rates*

6. These measures are limited in how helpful they are because the data released is always a couple of years old. There are two measures, one – the percentage of offenders who reoffended in twelve months, and two – the average number of re-offences per reoffender.
7. The most recent published data at national, regional and local authority level (to June 2017) suggest that the % of offenders who reoffend is on a downward trend (now the lowest in ten years), whilst the actual number of offences committed per re-offender is increasing. The reduction in re-offenders is due to the success of early interventions, leaving a cohort of ‘hard core’ prolific offenders. The highest levels of re-offending relate to theft offences.

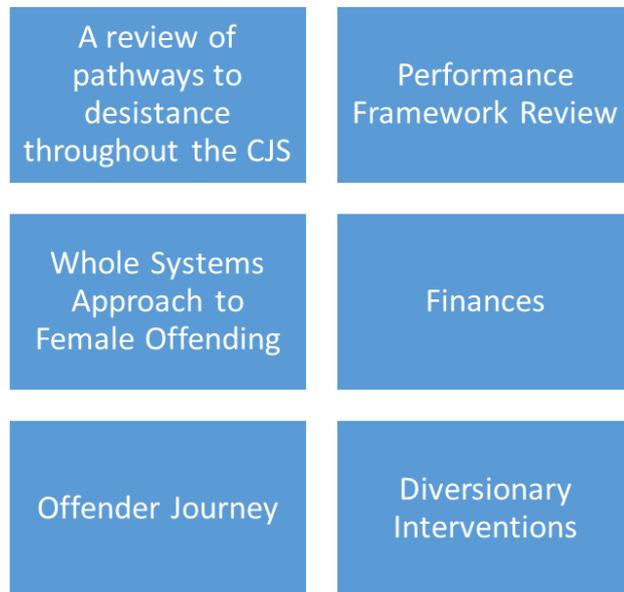


*Figure 2: Percentage of offenders who reoffend in twelve months*

*County Durham and Darlington Reducing Reoffending Group – Local Criminal Justice Partnership (LCJP)*

8. The LCJP for Cleveland and Durham brings together agencies with responsibility for delivering criminal justice services.

9. Under the LCJP, the reducing reoffending work-stream – which is comprised of two groups, one for County Durham and Darlington, and another for Cleveland – looks to reduce offending and reoffending by ensuring that adults and young people who offend are challenged and supported to desist from crime. The group has objectives relating to prevention and early intervention – and, recognising that both the Community Safety Partnerships (CSPs) for Durham and for Darlington have reducing reoffending within their own priorities, works in partnership with both CSPs, with local authorities, and with criminal justice agencies.



*Figure 3: Reducing reoffending group priority work-streams*

#### Examples of offender-specific targeted work

##### 10. Checkpoint

The programme offers low-medium risk offenders in County Durham and Darlington the opportunity to defer a prosecution and divert them away from the Criminal Justice System if they comply with a 4 month contract and address the reasons why they offended.

11. In order to evaluate whether the programme works to reduce reoffending, a Randomised Control Trial was undertaken. Whilst we need to wait another year to assess reoffending rates, in line with the MOJ definition of proven reoffending, the results so far are promising

and indicate that the Checkpoint group reoffends 15% less than the group which received a traditional criminal justice disposal.

## 12. Integrated Offender Management Unit (IOMU)

The IOMU allows the police and probation services to co-ordinate the management of offenders, particularly persistent and prolific offenders. The Durham and Darlington IOMU has undergone a review to ensure it is targeting the most appropriate offenders. The type of offenders this unit manages has diversified recently to include serious acquisitive crime offences or violence offences not managed by any agency, offenders on statutory orders by the NPS or the CRC, offenders on serious crime prevention orders and youth to adult transitions.

13. The proportion of offenders who reoffend from Durham and Darlington has decreased from about 40% in Q1 2015/16 to 20% during 2018/19, although there are significant variations depending on the cohort, risk level, type of offender, and as such these figures can't be compared.

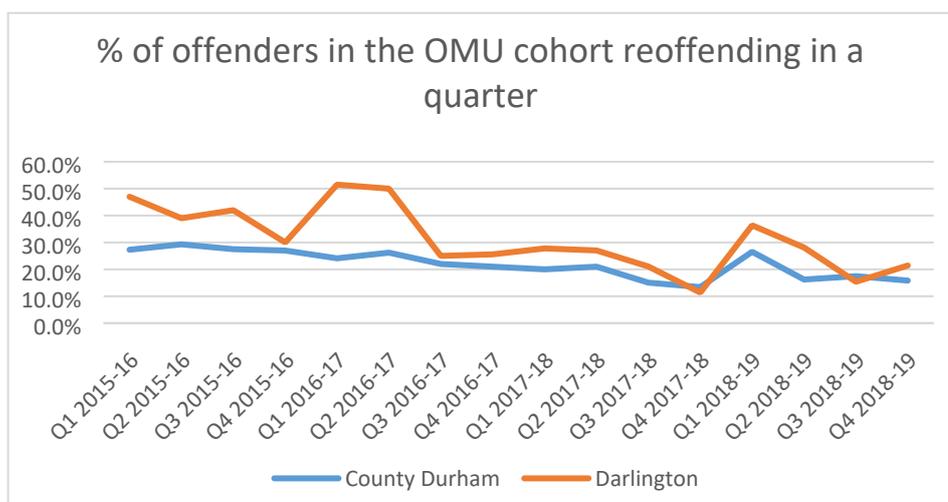


Figure 4: % of offenders in the OMU cohort reoffending in a quarter

## 14. Youth Offending Service

Young people who receive an early intervention such as pre-caution disposal or a restorative approach, have a lower re-offending rate than those given a charge or a caution. The effect of this is for the number of offences per re-offender to increase as a hard-core group of offenders makes up the bulk of the remaining cohort.

15. The Restorative Justice (RJ) Hub

The Restorative Hub is an organisation that works with victims and offenders through restorative justice.

16. The Hub employs staff and delivers specialist training to volunteers. It supports victims by giving them the opportunity to ask questions of the individual who has offended against them either directly with a facilitator present or indirectly. This enables victims to have a voice in the criminal justice process and offers them a chance to get the answers or explanation which will help in their cope and recovery.

17. It can also have a profound impact on offenders who engage with the process. The offender listens to the real life experiences of the person they have harmed, and can try to answer any questions that the victim might have. It challenges the offenders to consider the implications of their behaviour and, where possible and acceptable to the victim, to make some amends. Careful preparations are made to ensure that the meeting is victim focused and has positive value for all who attend.

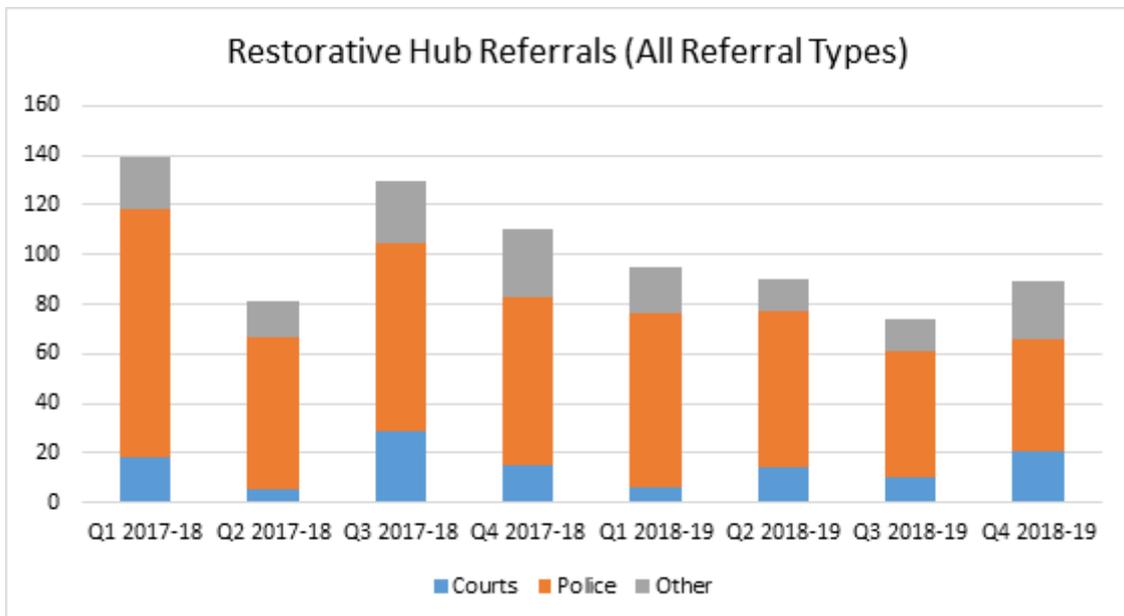


Figure 5: RJ Hub referrals

18. Working with the families of people who have re-offended

- The PCVC has joint-funded a youth worker to support teenage children of people who have offended, in order to reduce the likelihood of them offending in the future.
- The CRC's Enhanced Through the Gate provision is also supporting families

**KPQ6: How well are we rehabilitating people who have offended?**

19. In order to prevent crime and stop people who have offended from committing further crimes, partners need to work together to implement effective measures to ensure adults and young people who offend are challenged and supported to desist from crime.

County Durham and Darlington Reducing Reoffending Group

20. One of the objectives of this work-stream is to assess and improve the effectiveness of the pathways to support desistance. These pathways include: thinking and behaviour; accommodation; employment; family and relationships; emotional and physical health; substance misuse; and finance. A recent review of mental health and drug&alcohol pathways by Crest Advisory is complete and work is underway to implement the findings.

21. Key updates for the Accommodation Pathway update

A number of regional funding bids have been successful:

- Rough Sleeper Initiative  
Across Durham Tees Valley, this will be used to support Rough Sleeper Coordinators and additional navigators, including outreach workers, mental health workers, adult social workers, substance misuse workers and prison-based housing officers. The prison-based housing officers will provide housing information and complete statutory assessments at an earlier stage than is currently done (offenders have to wait until day of release to receive a statutory assessment).
- Rapid Rehousing Pathway  
Introduction of assessment centres across the North East, including Durham, for rough sleepers and those at risk of homelessness,

including prison releases. Those eligible will be taken to assessment centres where they will be looked after for up to 72 hours then connected to the appropriate local authority for immediate housing.

- Tenancy Sustainment Officer

An officer has been employed to work with offenders whilst in custody, to help them apply for housing post-release

- Project Beta

A partnership between the County Council and Community Rehabilitation Company (CRC) to assist high risk offenders to develop relationships with landlords, and to provide support to tenants.

*A problem-orientated approach to address offending*

22. The Police and partners have a number of innovative schemes and processes in place to reduce offending. These include:

- The **DIVERT** pilot initiative, to reduce arrest rates for alcohol related offences by identifying adults who present to Darlington police custody under the influence of alcohol, screening those persons for their level of alcohol misuse and delivering a brief intervention where appropriate and/or referrals into specialist services so that demand and harm is reduced.
- **Alcohol Interlocks**-Durham Constabulary is piloting the use of these devices with people who volunteer to engage due to ongoing problems with alcohol issues. The aim is to change behaviour and reduce drink driving offences.
- **Alcohol Sobriety Tags**-The offender management team is utilising innovative tools such as sobriety tags for alcohol related offences committed by harmful or dependent drinkers with the aim of reducing reoffending and form part of people's rehabilitation.

## Checkpoint

23. Offenders who take part in the Checkpoint programme are supported through the process by a specialist ‘navigator’ who completes a detailed needs assessment and creates a tailored contract which includes interventions around any of the issues the offender may have.
24. Navigators identify ‘critical pathways,’ which may include: mental health, accommodation, finances, substance misuse, and family/relationships.
25. Aside from ‘Consequential Thinking’ – which will always feature prominently because it is a default pathway as part of the Checkpoint contract – two of the significant pathways which stand out in the below chart are ‘Alcohol’ and ‘Mental Health’.

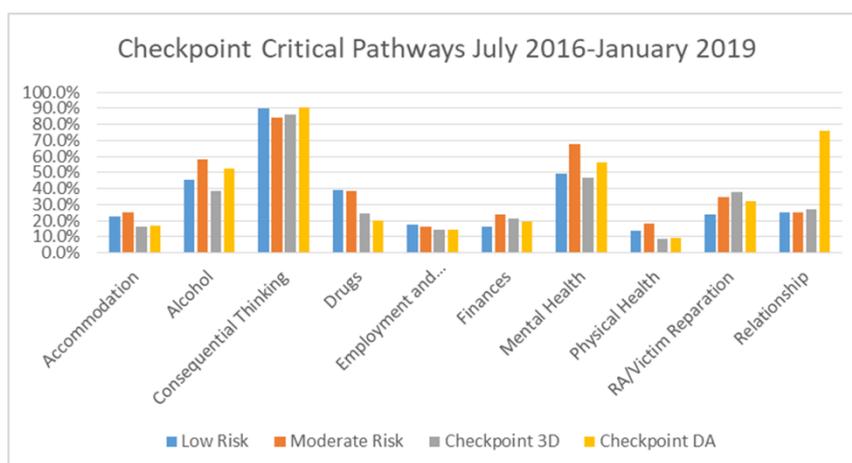


Figure 6: Checkpoint Randomised Control Trial ‘Critical Pathways’

26. What remains important to highlight, however, is that – of course – those on contracts will have more than one ‘critical pathway’. Accordingly, understanding how pathways ‘bundle’ – that is, understanding in a general way the types of pathways which might be associated with each other – would undoubtedly be helpful in better tailoring interventions.
27. Other Forces are now taking advice from Durham and replicating the Checkpoint model in their areas and the MOJ is piloting this approach in other forces.

## Offender Management Unit (OMU)

28. The Offender Management Unit offer offenders priority access to a support network of many agencies in order to address their criminogenic needs linked to their offending behaviour. This can include support to access drug treatment, housing or mentoring. The below chart shows those 'critical pathways' for an OMU cohort. The most common pathways for this group of offenders are shown in figure 7:

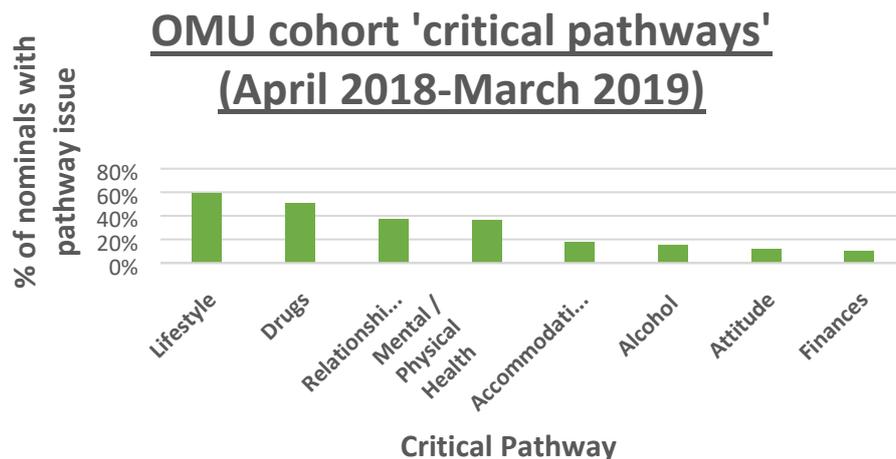


Figure 7: Offender Management Unit 'Critical Pathways'

### Females who have offended

- Issues for female offenders have been mapped, and women spoken to, and work is now progressing to identify how a whole-system approach might work
- The CRC's Enhanced Through the Gate programme is designed to improve the provision of support for women in custody and afterwards

## Outcome 4: People have confidence in the Police and the Criminal Justice System

### KPQ7: How confident are people in the Criminal Justice System?

29. I also want people to have confidence in the criminal justice system which serves their community. Over the next couple of years, I will be working with partners, building on progress achieved so far, to improve the local system so that it improves outcomes for victims, communities, and

people who have offended. People need to know that, if they are a victim of crime, not only will the police treat them with respect and dignity – and support them to recover – but the system as a whole will support them as well.

#### *Public Confidence in the Criminal Justice System (CJS)*

30. Analysis by the Ministry of Justice suggests that a broad range of factors impact on public confidence in the Criminal Justice System. These include whether or not people have experienced crime or anti-social behaviour (ASB); the extent to which people feel informed about – and that they have an influence on – issues associated with criminal justice in their local area; and positive engagement with local police.
31. At the same time, there is work being progressed through the LCJP where a difference might be made – and where an eventual outcome of increased confidence in the Criminal Justice System could be met.

#### *County Durham, Darlington and Cleveland Effectiveness and Efficiency Sub-Group – Local Criminal Justice Partnership (LCJP)*

32. Under the LCJP, the effectiveness and efficiency work-stream looks to ensure that there is end-to-end coordination across all statutory criminal justice agencies. Through its work, then, one of the work-stream's outcomes is "Increased Public Confidence in the CJS".
33. The PCVC's office has access to data which indicate that Durham and Darlington generally feature above national averages for:
  - Speed of progress through the courts
  - Number of hearings taking place
  - Case management

PCCs are to take responsibility for monitoring the victims' code across partners, from April 2020, and updates will be provided to the Panel.

#### **KPQ8: How confident are people in the Police?**

34. Communities who feel confident in their local Police are also more likely to feel safe, report crimes, and provide information and intelligence about

offenders or crimes. That’s why I have maintained my commitment to having neighbourhood police teams in place, across the area, despite the heavy cuts to the Police budgets since 2010.

*Crime Survey for England and Wales (CSEW) – June 2018*

35. The Crime Survey is a large, representative, survey of households in England and Wales. People surveyed are asked how much they agree or disagree with statements about their local police. And respondents do not have to have had any contact with the police to answer questions.

36. The table shows Durham’s result and the position in the national tables.

Indicator	Indicator Text	Score	Change since last quarter	Quartile (national)
Local concerns – police only	People who agree that ‘the police are dealing with the crime and ASB issues that matter in this area’	57.6%	No significant change	2
Local concerns – police and council	People who agree that ‘the police and local council are dealing with the crime and ASB issues that matter in this area’	50.3%	No significant change	3
Confidence	People who agree that ‘overall I have confidence in the police in this area’	79.1%	No significant change	1
Good/excellent	People who state ‘Good’ or ‘Excellent’ when asked ‘How good a job do you think the Police in this area are doing’?	66.8%	No significant change	1

37. The distinction between indicators 1 and 2, above, is worth noting. A Police/Council working group has been established to assess and deal with the differences between the two, and put in place measures to address them.

38. Confidence Academy Training is now being rolled out across the force, so that all officers are trained in techniques to increase public confidence in policing. In parallel, the Park, Walk and Talk programme

was introduced on 9 April, focusing on areas with high instances of crime-related incidents, public safety incidents, and ASB incidents. Early results indicate that this has led to an increase in reported incidents in the first month.

39. NB CSEW confidence indicators are reflective of force performance around nine months prior to their publication; thus, any action taken now to address the fall in confidence will not be seen in improved performance for a number of quarters.
40. PACT meetings allow a forum to identify and discuss local problems – and to agree neighbourhood priorities. These agreed priorities can be viewed on the Constabulary website, and by clicking through to a neighbourhood section. PACT, however, is only one element of community engagement of which there are many others. Indeed, social media and ‘Keep in the Know’ are just a couple of useful additional tools the Constabulary uses to engage with communities.

#### *Independent Custody Visitors (ICVs)*

41. Independent Custody Visiting is a well-established system whereby trained volunteers attend police stations to check on the welfare and treatment of detainees and to ensure that their rights and entitlements are being correctly observed. It offers protection to both detainees and the police, and reassurance to the community.
42. There are currently 23 Independent Custody Visitors appointed to the Durham scheme. Visitors can only make a custody visit when accompanied by another accredited Independent Custody Visitor. They are expected to make a minimum of six visits per year and no more than on average 4 per month. The Independent Custody Visiting Panel meets four times a year to discuss visits made. These are also attended by an Inspector from Custody Management.

Custody Visits Per Station - 2019													
	January	February	March	April	May	June	July	August	September	October	November	December	Total
Bishop Auckland	9	6	2	0	2								
Darlington	3	0	2	1	5								
Durham	8	5	7	2	2								
Peterlee	4	9	7	3	1								
Consett													
Spennymoor													
<b>Total</b>	<b>24</b>	<b>20</b>	<b>18</b>	<b>6</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>124</b>

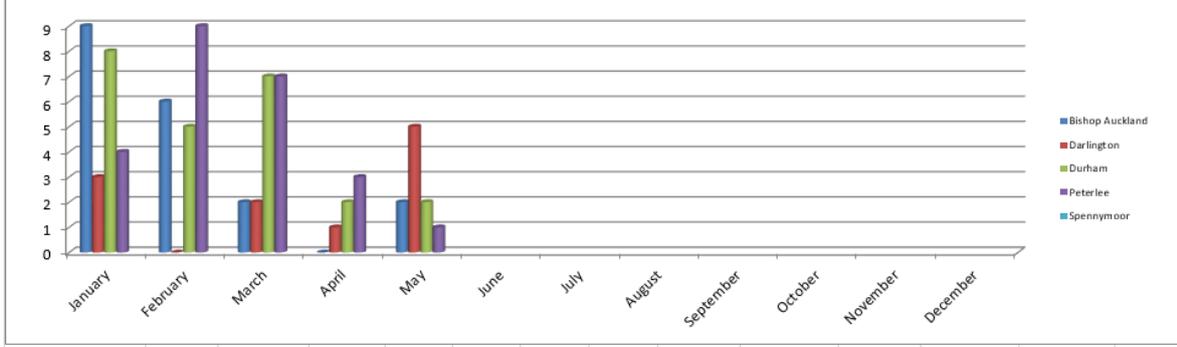


Figure 8: ICV visits – 2019

**Recommendation**

- 43. That the Panel note the contents of the report and seek any relevant points of clarification.

**Ron Hogg**

Police, Crime and Victims’ Commissioner

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**Appendix: Risks and Implications**

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**Finance**

N/A

**Staffing**

N/A

**Equality and Diversity**

N/A

**Accommodation**

N/A

**Crime and Disorder**

N/A

**Children's Act 2004**

N/A

**Stakeholder/Community Engagement**

N/A

**Environment**

N/A

**Collaboration and Partnerships**

N/A

**Value for Money and Productivity**

N/A

**Potential Impact on Police, Crime and Victims' Plan Priorities**

Highlights performance in relation to the Police, Crime and Victims' Plan.

**Commissioning**

N/A

**Other Risks**

N/A

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## **Durham Police and Crime Panel**

**28 June 2019**

**Work Programme 2019/20**

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### **Report of Lorraine O'Donnell, Director of Transformation and Partnerships**

#### **Electoral division(s) affected:**

None

#### **Purpose of the Report**

- 1 To provide information to Members of the Police and Crime Panel (PCP) and seek agreement to the Panel's Work Programme for 2019/20.

#### **Executive summary**

- 2 The report provides information on activity undertaken by the Panel in 2018/19 and a proposed work programme for 2019/20.

#### **Recommendation**

- 3 The Police and Crime Panel consider information within this report and Appendix 2 and agree a work programme for 2019/20.

#### **Background**

- 4 The Panel's rules of procedure state that the PCP will be responsible for setting its own work programme taking into account the priorities defined by the Police, Crime and Victims' Commissioner (PCVC) within the context of the Police and Crime Plan and Annual Report. The work programme must also include the functions described in the terms of reference for the panel.
- 5 The work programme will enable the PCP to plan and focus on how it will effectively provide challenge to the PCVC and deliver its responsibilities within the context of the terms of reference and rules of procedure namely:

- Review and comment on the Draft Police and Crime Plan and Precept
- Reviewing the PCVC's Annual Report
- Holding confirmation hearings following a proposed appointment by the PCVC to the posts of Chief Constable and Deputy Police and Crime Commissioner, Chief Executive Officer and Chief Finance Officer within the Commissioner's Office.

6 The Panel can also establish 'Sub Committees and Task Groups' to undertake specific task based work on issues it deems necessary in line with its remit.

### **Panel Activity 2018/19**

7 Throughout 2018/19, the Police and Crime Panel have held six meetings to which its activity included:

- (a) fulfilling its requirements within the Police Reform and Social Responsibility Act to review and comment on
  - (i) the PCVC's annual report,
  - (ii) the refreshed police, crime and victims' plan,
  - (iii) 2019/ 20 council tax precept, and
  - (iv) held a confirmation hearing for the PCVC's Chief Executive.
- (b) Considered presentations and reports including
  - (i) Police, Crime and Victim's Plan outcomes 'Communities are 'Safe and crime is reduced', 'Victims and the vulnerable feel supported' and 'Reoffending is reduced and rehabilitation is improved'.
  - (ii) Crime Statistics, Community Engagement and Local Criminal Justice Partnership
  - (iii) Precept Setting Consultation and Revenue & Capital Budgets 2019/20, Medium Term Financial Plan 2019/20 to 2022/23 and Revenue & Capital Budgets 2018/19
  - (iv) Local Criminal Justice Partnership
  - (v) Providing comment on quarterly and year end performance, PCVC decisions, Commissioning activity and outcomes of HMIC Inspections

8 Panel Members attended the PCVC's Development Day in January 2019 and also attended the launch of the PCVC's Plan in July 2018.

## **Panel Work Programme 2019/20**

- 9 Within this context, Appendix 2 outlines a work programme for 2019/20. It is to note that the work programme is to be flexible to accommodate additional items throughout the year.

### **Main implications**

#### *Crime & Disorder*

- 10 Activity within the Panel's work programme aims to contribute to reducing crime and disorder within County Durham & Darlington.

### **Conclusion**

- 11 The report provides panel Members with an overview of activity and details to consider a proposed work programme for 2019/20.

### **Background papers**

- None

### **Other useful documents**

- None

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**Contact:** Jonathan Slee

Tel: 03000 268142

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## **Appendix 1: Implications**

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### **Legal Implications**

The Panel's work programme is to be delivered in accordance with the Police Reform and Social Responsibility Act 2011

### **Finance**

None

### **Consultation**

None.

### **Equality and Diversity / Public Sector Equality Duty**

None

### **Human Rights**

None

### **Crime and Disorder**

This is a key focus of the work of the Police, Crime and Victims Commissioner and Police and Crime Panel.

### **Staffing**

None

### **Accommodation**

None

### **Risk**

None

### **Procurement**

None.

## Appendix 2: Durham Police and Crime Panel Work Programme 2019/20

Date & Time	Suggested Items for Work Programme
28 <sup>th</sup> June 2019 1.00pm County Hall, Durham	<ul style="list-style-type: none"> <li>● Election of Chair and Vice Chair for 2019-20</li> <li>● Media Articles</li> <li>● Review of PCVC Annual Report 2018-19</li> <li>● Q4/Year end 2018/19 – Public Performance Report</li> <li>● PCP Work Programme</li> <li>● PCVC Commissioning Activity</li> <li>● PCVC Decisions</li> <li>● HMIC Inspection Reports</li> </ul>
17 <sup>th</sup> October 2019 10:00 am County Hall, Durham	<ul style="list-style-type: none"> <li>● Media Articles</li> <li>● Complaints Process</li> <li>● Q1 Public Performance Report</li> <li>● PCVC review of spending (commissioning) Spend</li> <li>● PCVC Decisions</li> <li>● HMIC Inspection Reports</li> </ul>
9 <sup>th</sup> January 2020 2.00pm County Hall, Durham	<ul style="list-style-type: none"> <li>● Media Articles</li> <li>● Precept Setting Consultation</li> <li>● Q2 Public Performance Report</li> <li>● PCVC Commissioning Activity</li> <li>● PCVC Decisions</li> <li>● HMIC Inspection Reports</li> </ul>
6 <sup>th</sup> February 2020 10:00 am County Hall, Durham	<ul style="list-style-type: none"> <li>● Media Articles</li> <li>● Police, Crime and Victims' Commissioner's Proposed Precept for 2020/21</li> <li>● Local Criminal Justice Partnership</li> <li>● PCVC Commissioning Activity</li> <li>● PCVC Decisions</li> <li>● HMIC Inspection Reports</li> </ul>
12 <sup>th</sup> March 2020 2.00 pm – Darlington Town Hall	<ul style="list-style-type: none"> <li>● Media Articles</li> <li>● Q3 Public Performance Report</li> <li>● Decisions by the PCVC</li> <li>● PCC Commissioning Activity</li> <li>● HMIC inspections</li> </ul>

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## **Report of Police, Crime and Victims' Commissioner**

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### **Purpose**

1. To update Panel Members of key considerations at the Commissioning Board in March 2019 and the supplementary Board in April 2019.

### **Key Points**

2. The Police, Crime and Victims' Commissioner led a discussion about the activities of the Community Peer Mentors and how they fit into the wider 'Link Worker' activities that are currently being delivered in the Force area by other public and voluntary sector partners.
3. The Police, Crime and Victims' Commissioner asked for a workshop to consider the outcomes of the recent ASB Review and invite all stakeholders who participated and contributed to the review. That workshop was held on 30<sup>th</sup> May 2019.
4. The Police, Crime and Victims' Commissioner has asked for a decision to be arrived at on future funding of Checkpoint, with the intention of ceasing the OPCVC contribution and the policing service budget absorbing the funding from the financial year 2020/21.
5. The Police, Crime and Victims' Commissioner has asked the OPCVC team work together on co-commissioning with HMPPS to influence the use of the future proposed budget that they will hold.
6. The Police, Crime and Victims' Commissioner has asked the OPCVC Chief Executive to undertake a strategic review of our partnership working with a view to refreshing and invigorating our approach.

### **Recommendation**

7. To consider the report and provide any comments and questions.

**Charles Oakley**  
Head of Governance & Commissioning

## Appendix 1: Risks and Implications

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### Finance

All funding decisions are reflected in the OPCVC 2019/20 budgets.

### Staffing

n/a

### Equality and Diversity

n/a

### Accommodation

n/a

### Crime and Disorder

Many of the projects are aimed at reducing crime and disorder.

### Children's Act 2004

n/a

### Stakeholder/Community Engagement

Information about the PCVC's funding streams is set out in the Police, Crime and Victims' Plan.

### Environment

n/a

### Collaboration and Partnerships

n/a

### Value for Money and Productivity

Value for Money is a key consideration in the allocation of all funding.

### Potential Impact on Police and Crime Plan Priorities

All funding is expected to have a positive impact on priorities.

### Commissioning

As per the report.

### Other risks

n/a

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## Police and Crime Panel

28<sup>th</sup> June 2019

## PCVC Decision Records



## Report of Police, Crime and Victims' Commissioner

---

### Purpose

1. To update Panel Members on the Police, Crime and Victims' Commissioner's decision register since the last meeting, and forward plan.

### Background

### Decision Making Process

2. Key decisions are made at an Executive Board comprising the PCVC, the PCVC's Chief Executive, the Chief Constable and the Joint Chief Finance Officer. Other officers of the PCVC or the Chief Constable will attend as and when required. On occasion it is necessary to take decisions outside of this process for reasons of expediency, but all relevant parties are consulted and informed.
3. All key decisions are supported by a report setting out the decision required, all relevant factors to be considered, the outcome of any consultation undertaken and the risks and implications of the course of action being recommended.
4. An online record is maintained of all key decisions taken by the OPCVC. This includes a link to any documents which are disclosable under FOI. This record includes decisions taken by the PCC or any person to whom delegated powers have been granted.
5. The PCVC will consider holding public meetings when this will provide a means of consultation on decisions (i.e. precept consultation) where there is a clear interest in actively seeking views of the community.
6. The PCVC may choose to delegate powers to any deputy appointed, his statutory officers or a senior member of police staff.
7. A record is kept of all decisions made under delegated powers detailing the factors taken into consideration, including any consultation carried out.
8. Decisions to be made by the PCVC will relate in the main to his statutory functions and financial responsibilities. A Forward Plan for key decisions to be taken over a 3 month period will be published on the PCVC's website.
9. Generally Key decisions are likely to include:

- The preparation, drafting and issuing of the Police and Crime Plan
- Issuing the precept
- Adopting a Medium Term Financial Plan
- Commissioning of Services
- Preparation and issue of the Annual Report
- Any decision which is considered to be of significant public interest or impact either generally or on a particular locality
- Any decision which will incur revenue expenditure in excess of £100,000
- Any decision which will incur capital expenditure in excess of £100,000
- The approval of or adoption of strategies/policies
- Key procurement decisions
- Significant changes to the police estate
- Allocation of grants

10. Details of the Police Crime and Victims' Commissioner's Decision Register 2019 can be found in Appendix 2.

### **Recommendation**

11. That Panel Members note the contents of the report and ask any questions.

**Steve White**  
Chief Executive

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## Appendix 1: Risks and Implications

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### Finance

All decisions with financial implications are made with value for money as a key consideration, and are affordable within budgets.

### Staffing

n/a

### Equality and Diversity

n/a

### Accommodation

n/a

### Crime and Disorder

n/a

### Children's Act 2004

n/a

### Stakeholder/Community Engagement

Consultation with key stakeholders is carried out as appropriate to each decision.

### Environment

n/a

### Collaboration and Partnerships

Consultation with key partners is carried out as appropriate to each decision.

### Value for Money and Productivity

n/a

### Potential Impact on Police and Crime Plan Priorities

Decisions will impact directly or indirectly on the pursuit of Police and Crime Plan priorities.

### Commissioning

Several decisions relate to commissioning of services.

### Other risks

n/a

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**Key Decisions**

(Links to more detailed reports are available on the website)

Decision Number	Decision Taker	Subject
001/2019	PCVC	The PCVC has given approval, based on the financial needs of the organisation and public consultation to increase the precept by £24 per annum for a Band D property in County Durham and Darlington.
002/2019	PCVC	The Commissioning Board (December 2018) concluded the formal decision making for activities to be funded in the financial year 2019/20.
003/2019	PCVC	The PCVC has agreed to contribute £5,000 for a pilot to tackle and reduce hate crime.
004/2019	PCVC	The PCVC has approved an unconditional offer without vacant possession in relation to the sale of Bede Kirk Police Station in Barnard Castle.
005/2019	PCVC	The PCVC to propose Mrs Joanna Farrell to the Police and Crime Panel for appointment as Chief Constable of Durham Constabulary.
006/2019	PCVC	The PCVC to sign the section 22A Agreement under the Police Act 1996 (as amended) to approve the Single Online Home, a national platform for the delivery of a range of online services.

**Police and Crime Panel**

**28 June 2019**

**HMICFRS Integrated Performance Assessment report**

**Report of Police, Crime and Victims' Commissioner**



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**Purpose of report**

1. To brief the Police and Crime Panel on the findings of the recent Integrated Performance Assessment (IPA) of Durham Constabulary by HM Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).

**Summary**

2. In 2018/19, HMICFRS adopted an integrated performance assessment (IPA) approach to their PEEL inspections, combining the effectiveness, efficiency and legitimacy areas into a single inspection.
3. Durham was inspected against only 5 of the 10 possible core questions; of these, 4 were mandated for every force. For those areas not inspected, the previous years' grading remains in place.
4. Durham was the third force inspected in the IPA programme of 2018/19, and findings were published along with thirteen other forces inspected during the first tranche (see Appendix 1).

**Findings**

5. On 2nd May 2019, HMICFRS published the findings from its inspection of Durham Constabulary, with the force retaining its overall 'Outstanding' grades for Effectiveness and Efficiency, and 'Good' for Legitimacy.

The graphic (overleaf) in the HMICFRS report provides a useful summary of the assessment:

 <b>Efficiency</b>	 <b>Outstanding</b>	<b>Last inspected</b>
Meeting current demands and using resources	 Outstanding	2017/18
Planning for the future	 Outstanding	2018/19
 <b>Effectiveness</b>	 <b>Outstanding</b>	<b>Last inspected</b>
Preventing crime and tackling anti-social behaviour	 Outstanding	2016/17
Investigating crime	 Good	2018/19
Protecting vulnerable people	 Good	2018/19
Tackling serious and organised crime	 Outstanding	2016/17
Armed response capability	Ungraded	2018/19
 <b>Legitimacy</b>	 <b>Good</b>	<b>Last inspected</b>
Fair treatment of the public	 Good	2017/18
Ethical and lawful workforce behaviour	 Good	2018/19
Fair treatment of the workforce	 Good	2017/18

### National trends

6. HMICFRS also published a Spotlight report as a national overview of emerging trends from tranche 1 forces. The headline from the report was that Police forces are generally performing well but ‘cracks are widening’. Themes and emerging trends were identified as-

- The nature of demand is changing and is increasingly complex and high risk
- Forces are refocusing their resources to meet changing demand

- Redeploying officers threatens to undermine neighbourhood policing (not found in Durham)
- Crimes such as burglary are being investigated by inexperienced staff, without good enough supervision (not found in Durham)
- Despite the pressures, forces are becoming better at victim care and identifying vulnerability
- Managing demand is stretching forces' ability to uncover and address corruption
- Forces are investing in technology to better match resources to demand
- The pressures of demand are affecting the health and wellbeing of the workforce
- Some forces aren't monitoring their use of stop and search well enough (not found in Durham)

### **Actions and next steps for Durham Constabulary**

7. HMICFRS have made no formal recommendations to Durham in this years' report but detailed three 'Areas for Improvement' within the Legitimacy pillar. These areas will be revisited by HMCFRS in future inspections to track force progress.

#### **Area for Improvement 1**

*The constabulary has achieved the 2016 HMIC recommendation when it comes to up-to-date vetting of the workforce. At the time of inspection, only 11 outstanding vetting issues were being progressed in a workforce of approximately 2,400. But it also found that the constabulary does not monitor its vetting decisions to identify any disproportionality in decision making, concerning black and minority ethnic (BME) groups, for example.*

**Update:** This is now in place and the data will be published on the internally within the next month. BME data is discussed as a standing agenda item at the Force Ethics and Legitimacy board.

#### **Area for Improvement 2**

*The constabulary should ensure it has a counter corruption Strategic Threat Assessment and Control Strategy which meets the constabulary's needs to help them understand and manage the risk corruption poses to the organisation.*

**Update:** The Counter Corruption Strategic Threat Assessment & Control Strategy now in place.

#### **Area for Improvement 3**

*The constabulary should ensure it has sufficient capability and capacity in their counter corruption unit to be effective in their proactive approach to counter corruption.*

**Update:** The team can now evidence the use of covert pro-active tactics in counter corruption cases within existing resources and supported by other specialist investigative assets when required for specific lines of enquiry.”

8. The force is also in the process of identifying areas where further improvement can be made across the Legitimacy pillar by carrying out benchmarking and gap analysis under the different strands. An action plan is in place, structured round the three main strands of the legitimacy inspection:
  - Treating public fairly (Use of Force, stop & search, engagement/external scrutiny)
  - Ethical and lawful workforce behaviour (ethics and integrity)
  - Treating workforce fairly (fairness, wellbeing & selection – HR processes)

A visit to Kent Police will also take place to scope opportunities for best practice. Kent is the only ‘Outstanding’ force under the Legitimacy pillar.

#### **Further HMICFRS areas for consideration**

9. HMICFRS also highlighted 17 points within the Effectiveness and Legitimacy pillars that all forces may wish to consider for further improvement and development. All of these areas have been discussed at within the Force, and work is underway to consider how any identified risks can be managed and improvements made where required.

#### **Comment on the inspection**

10. It is, of course, very pleasing that Durham Constabulary has once again received ‘outstanding’ ratings for effectiveness and efficiency in this PEEL assessment, and the PCVC has congratulated everyone in the force for achieving this. The Force take the comments of the inspectors very seriously, and will pay particular attention to the areas for improvement in the legitimacy section. A ‘good’ rating for legitimacy, without specific recommendations, is the source of some satisfaction, but also indicates there is work to do, and the PCVC will monitor progress against the areas for improvement at meetings with the Chief Constable.

#### **Recommendation**

11. That the Panel notes the content of the inspection report

### Appendix 1: all force results, tranche 1

FORCE	EFFICIENCY	LEGITIMACY	EFFECTIVENESS
	Overall Force assessment for Efficiency	Overall Force assessment for Legitimacy	Overall Force assessment for Effectiveness
Durham	OUTSTANDING	GOOD	OUTSTANDING
City of London	GOOD	REQUIRES IMPROVEMENT	GOOD
Cumbria	GOOD	GOOD	GOOD
Dyfed Powys	REQUIRES IMPROVEMENT	REQUIRES IMPROVEMENT	GOOD
Essex	GOOD	GOOD	GOOD
Gloucestershire	GOOD	GOOD	GOOD
Greater Manchester	REQUIRES IMPROVEMENT	GOOD	REQUIRES IMPROVEMENT
Humberside	GOOD	GOOD	Good
Kent	OUTSTANDING	OUTSTANDING	GOOD
Leicestershire	GOOD	GOOD	GOOD
Norfolk	OUTSTANDING	GOOD	GOOD
Nottinghamshire	REQUIRES IMPROVEMENT	GOOD	GOOD
West Midlands	GOOD	GOOD	GOOD
Wiltshire	GOOD	GOOD	GOOD

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**Appendix 2: Risks and Implications**

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**Finance**

None direct, although the IPA report implies a continuing need to maximise efficiencies

**Staffing**

None direct, although the IPA report implies a continuing need to maximise efficiencies

**Equality and Diversity**

None

**Accommodation**

None

**Crime and Disorder**

None direct, although the IPA report implies a continuing need to maximise effectiveness

**Children's Act 2004**

None

**Stakeholder/Community Engagement**

None

**Environment**

None

**Collaboration and Partnerships**

None

**Value for Money and Productivity**

None direct, although the IPA report implies a continuing need to maximise efficiencies

**Potential Impact on Police and Crime Plan Priorities**

None direct, although the IPA report implies a continuing need to maximise effectiveness

**Commissioning**

None

**Other risks**

None

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